

Overview

HP Reference Information Manager (RIM) for Domino 1.6 is an Email archiving application that reduces the cost of Email storage and helps address compliance needs. It fully integrates with Lotus Notes. Selective Archiving mode provides policies to mine messages from users' mailboxes to a lower cost archive. Compliance Mode enables all messages to be automatically sent to a secure archive.

RIM for Domino is specifically designed as an application connector to the HP Reference Information Storage System (RISS)

Licenses and Hardware

Selective archiving for Lotus Domino 10k users	T3700A
Selective archiving for Lotus Domino 500 users	T3701A
Compliance archiving for Lotus Domino 10k users	T3702A
Compliance archiving for Lotus Domino 500 users	T3703A
HP RISS Domino Archiving Gateway	A7978C

Customer Benefits

Dramatic reduction in Email storage and management costs	Automatically harvest older static messages and their attachments from mailservers and their primary storage systems and place on a lower cost archive pool
Improved performance on mailservers	Moving the majority of messages off of mailservers and into the archive pool means fewer mailservers are needed, and improved performance
Reduce mailserver backup window	Moving the majority of messages to the archive, eases the backup burden on the primary mailservers and storage.
Address data retention requirements	Capture all messages and attachments from selected groups - this can help companies address specific data retention regulations such as SEC 17a-4 as well as internal corporate governance requirements
Supports varied Lotus messaging environments	Multiple versions of Lotus Notes and Lotus Domino supported on various platforms
Migration between mail platforms and versions	A secure and accessible Email archive pool greatly simplifies the process of upgrading and migrating mail systems. The legacy data will be kept available in the archive - IT can then switch over to the new mail system
Central policy setting - IT has control	All archive policies are set centrally by IT - no need for user intervention. This removes the randomness of user-initiated archiving.
No user training needed	Seamless user experience through direct integration with Email clients. Lotus Notes users access their archived messages direct from their mailboxes
Move legacy emails to archive	NSF files can be loaded into the RISS backend archive in a bulk manner making them available for rapid search and centralized backup
Specifically designed to connect to the HP Reference Information Storage System	The RISS platform is a feature rich archiving system; it provides message de-duplication, full-content indexing, date and time stamping, and is architected with a grid design for Enterprise scalability and rapid retrieval of messages.

Overview

Software Features/Functionality

Controllable

- Active-Archiving for Email
 - Automated archiving of users' mailboxes without any disruption to the end user or the need for their interaction. IT gains control over which messages are held and where they are held.
 - Dramatic cost reduction - move older, static messages to the Reference Information Storage System (RISS) into a lower cost archive storage pool.
 - Improve mail server performance and reduce backup time.
- "Selective Archiving" mode
 - IT sets policies, including mailbox quota, message age or size, sender/recipient, keyword etc., so messages are automatically archived out of users' mailboxes. This enables users to have an "infinite mailbox" by balancing messages between their primary mailbox and the lower cost RISS archive pool.
 - Removes the need for IT to have to impose mailbox limits/quotas and for users to spend time managing within those limits.
 - Policies can be set at the individual, group, and/or at an enterprise-wide level.
- "Compliance Archiving" mode
 - IT can capture ALL messages from selected Domino groups.
 - Guarantees that messages are retained even if users delete messages from their mailboxes.
 - When RIM for Domino archives messages to the Reference Information Storage System, all records are held in a fully compliant manner.
 - Can help companies address specific data retention regulations such as SEC 17a-4, and/or internal corporate governance issues.

Key Features

- Filtered compliance archiving, offline access to archived messages, export to NSF, bulk import from NSF, support for signed and encrypted messages, Mac client support, Inbox management, user selection of messages to be archived, single sign-on (Nov 2007)

Resilient

- RIM for Domino is a "front-end" connector to the Reference Information Storage System
- The RISS platform is a feature rich archiving system; it provides de-duplication, full-content indexing, date and time stamping, and is architected with a grid design for Enterprise scalability and rapid retrieval of records.

Extensible

- Integrates with Lotus Notes
 - Users can retrieve their archived messages direct from Lotus Notes, or, via a Web-based user interface into the RISS archive
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Hardware Support

RIM for Domino is specifically designed as an application connector to the HP Reference Information Storage System. The RISS platform is a feature rich archiving system; it provides message de-duplication, full-content indexing, and date and time stamping. RIM for Domino is NOT supported on any other Hardware.

- User the NSS Sizer Tool (ILM-tab) to configure a RISS+RIM for Domino solution
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Software Pre-Requisites

Operating System requirements

- User the NSS Sizer Tool (ILM-tab) to configure a RISS+RIM solution
 - For up to date information on RIM for Domino support, please visit SPOCK
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Overview

Hardware Pre-Requisites

- RIM for Domino is specifically designed as an application connector to the HP Reference Information Storage System (RISS). It is NOT supported on any other Hardware.
 - An HP RISS Archiving Gateway is required to for HP RIM for Messaging. For MS Exchange environments A7978C HP RISS Gateway for Domino Archiving.
 - The NSS Sizer Tool (ILM-tab) will automatically configure a RISS+RIM solution with the correct number of Gateways
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Distribution Media

- CDs

Service and Support, HP Care Pack, and Warranty Information

Software Licensing

RIM software is licensed per user, and is sold in blocks of 500 users and 10,000 users

Software Warranty and Product Services

Service and Support Information

- Software Product Services
 - Implementation Services are compulsory - please contact your local HP services representative
- Support Information
- All RIM SKUs include the following bundled support options
 - 1 year 9 x 5, Software same day Phone-in Assistance
 - 1 year Software and Documentation updates
- Support Upgrades are available:
- **Support Upgrades for T3700A:**
 - 3 years 9 x 5 SW support, 3 Yr Support Plus:
 - HA106A3 # 8W2;
 - HA109A3 # 8W2;
 - 1 & 3 Yr 24 x 7 SW support; as well as 1 & 3 Yr Support Plus 24
 - HA107A1, HA110A1, HA111A1 # 8W2; List Price:
 - HA107A3, HA110A3, HA111A3 # 8W2; List Price:
- **Support Upgrades for T3701A:**
 - 3 years 9 x 5 SW support, 3 Yr Support Plus:
 - HA106A3 # 8W3; List Price:
 - HA109A3 # 8W3; List Price:
 - 1 & 3 Yr 24 x 7 SW support; as well as 1 & 3 Yr Support Plus 24
 - HA107A1, HA110A1, HA111A1 # 8W3; List Price:
 - HA107A3, HA110A3, HA111A3 # 8W3; List Price:
- **Support Upgrades for T3702A:**
 - 3 years 9 x 5 SW support, 3 Yr Support Plus:
 - HA106A3 # 8W4; List Price:
 - HA109A3 # 8W4; List Price:
 - 1 & 3 Yr 24 x 7 SW support; as well as 1 & 3 Yr Support Plus 24
 - HA107A1, HA110A1, HA111A1 # 8W4; List Price:
 - HA107A3, HA110A3, HA111A3 # 8W4; List Price:
- **Support Upgrades for T3703A:**
 - 3 years 9 x 5 SW support, 3 Yr Support Plus:
 - HA106A3 # 8W5; List Price:
 - HA109A3 # 8W5; List Price:
 - 1 & 3 Yr 24 x 7 SW support; as well as 1 & 3 Yr Support Plus 24
 - HA107A1, HA110A1, HA111A1 # 8W5; List Price:
 - HA107A3, HA110A3, HA111A3 # 8W5; List Price:

T3562A, T3564A

- Software phone-in support 9 x 5, software and documentation updates, 3-year (HA106A3 # 8NA)
- Hardware and Software Support Plus, same day onsite, 13 x 5, 1-year (HA109A1 # 8NA) or 3-year (HA109A3 # 8NA)
- Software phone-in support 24 x 7, software and documentation updates, 1-year (HA107A1 # 8NA) or 3-year (HA107A3 # 8NA)
- Hardware and Software Support Plus 24 same day onsite, 24 x 7, 1-year (HA110A1 # 8NA) or 3-year (HA110A1 # 8NA)
- P24 support, 1-year (HA111A1 # 8NA) & 3-year (HA111A3 # 8NA)

Service and Support, HP Care Pack, and Warranty Information

T3563A, T3565A

- Software phone-in support 9 x 5, software and documentation updates, 3-year (HA106A3 # 8NB)
- Hardware and Software Support Plus, same day onsite, 13 x 5, 1-year (HA109A1# 8NB) or 3-year (HA109A3# 8NB)
- Software phone-in support 24 x 7, software and documentation updates, 1-year (HA107A1 # 8NB) or 3- year (HA107A3 # 8NB)
- Hardware and Software Support Plus 24 same day onsite, 24 x 7, 1-year (HA110A1# 8NB) or 3-year (HA110A1# 8NB)
- P24 support, 1-year (HA111A1#8NB) & 3-year (HA111A3#8NB)

T3566A

- Software phone-in support 9 x 5, software and documentation updates, 3-year (HA106A3 # 8NC)
- Hardware and Software Support Plus, same day onsite, 13 x 5, 1-year (HA109A1# 8NC) or 3-year (HA109A3# 8NC)
- Software phone-in support 24 x 7, software and documentation updates, 1-year (HA107A1 # 8NC) or 3-year (HA107A3 # 8NC)
- Hardware and Software Support Plus 24 same day onsite, 24 x 7, 1-year (HA110A1# 8NC) or 3-year (HA110A1# 8NC)
- P24 support, 1-year (HA111A1#8NC) & 3-year (HA111A3#8NC)

Licensing/Configuration Information

Step 1 - Base Licensing/Configuration

Select one:

Product Name	Description	Part Number
HP RIM Selective for Domino 10k users	10,000 user LTU for Selective Archiving for Lotus Domino	T3700A
HP RIM Selective for Domino 500 users	500 user LTU for Selective Archiving for Lotus Domino	T3701A
HP RIM Compliance for Domino 10k users	10,000 user LTU for Compliance Archiving for Lotus Domino	T3702A
HP RIM Compliance for Domino 500 users	500 user LTU for Compliance Archiving for Lotus Domino	T3703A

Step 2 - Required Options

Product Name	Description	Part Number
HP RISS Domino Archiving Gateway	An archiving gateway between the HP RISS and Lotus Domino mailservers. A minimum of one gateway is needed for each initial RISS/RIM installation. Subsequent upgrades may not require an additional Gateway - the NSS Sizer Tool will provide guidance - also contact your local RISS Sales Development Mgr	A7978C
HP RISS Base Unit	A RISS Base Unit is required for the initial RISS/RIM deployment - the NSS Sizer Tool provides guidance on how many TBs of RISS archive are needed for a given number of mailboxes	A7970D

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