

How to register for a new online testing account

If you already have an online testing account (= username + password), please proceed immediately to the paragraph "How to sign in" on page 3.

Important: If you do NOT have an online testing account, while setting up that account, **you will be asked for your Prometric Testing ID as well as your HP Student ID.** Please make sure to provide both!

Obtaining your Prometric testing ID

- If you do not have a Prometric Testing ID, leave the field blank and the system will assign one to you. Remember to write down your Prometric Testing ID for future reference.
- If you have already tested with Prometric at an Authorized Prometric Testing Center, you already have a Prometric Testing ID and it is critical that you provide your correct Prometric Testing ID. If you forgot your Prometric Testing ID, please contact the Prometric registration office or access your candidate history online at <https://www.register.prometric.com/Login.asp>. Exams under multiple IDs will not be recognized toward certification and your CERTIFICATION WILL BE DELAYED and/or INCOMPLETE.

Obtaining your HP Student ID

What's a HP Student ID?

A HP Student ID is a personal ID # assigned to you by your HP local certification and training office. The ID provides you the ability to register for training courses online, grants you access to valuable training and certification content, along with providing you access to enhanced tools.

How do I obtain or retrieve my HP Student ID?

Because the process varies from region to region, we ask that you contact your local certification and training office within your region. If you do not know your HP Student ID or would like to request an ID, please refer to the appropriate region below.

Americas:

United States:

If you do not know your HP Student ID or would like to request an ID, please call HP Americas Training.

- Sales and Presales Training: Call 1-800-732-5741, option 4
- Services Training: Call 1-800-231-9977, option 8

Note: If you do not know your HP Student ID but do know your Personal Identification Number (PIN), click on the "[retrieve your HP Student ID](#)" link and follow the instructions to retrieve your ID.

Go to one of the following sites listed below:

Americas – <http://ibt.prometric.com/hponline-americas>

- I. At the bottom of this “**Welcome to the (Americas, EMEA, Asia Pacific or Japan) HP Certified Professional Online Testing**” screen, click on **First-time Registration**
- II. Under “**Select a Test Provide or Program**” screen, select “**HP2 – HP Certified Professional Exams – XXXXX**” (where XXXX = Americas, EMEA, AP or Japan region) program to register and click **Continue**

Step 2. Select a Test Provider or Program

** Select a Test Provider or Program **

** Select a Test Provider or Program **

HP Mobile Conference Testing - Americas

HP2 - HP Certified Professional Exams - Americas

HP3 - HP Qualification Exams - Americas

Continue Cancel

- III. Complete the registration form and click **Submit**. You will then receive a Username and Password to be used when you “sign in”.

Important Note:

Please have the following information ready when you register:

1. HP Student (HP Certified Professional) ID #
2. Prometric ID #

If you have recently created an HP Student account, please advised that a 24 hour waiting period is enforced before you will able to register for an account with Prometric.

It is important that the HP Student ID and last name you have entered matches the information HP as on file. Incorrect information will result in the error listed below.

The system was not able to validate your information.

1) The HP Student ID '123' and Last Name 'asas' you have entered does not match the information HP has on file. Please verify your details and try again. OR

2) If you have recently created an HP Student ID account, please be advised that a 24 hour waiting period is enforced before you will be able to register for an account with Prometric.

Reminders:

The process for obtaining or retrieving your Student ID varies from region to region. Contact your local HP certification or training office within your region listed below.

For **Americas** click here

For **Asia Pacific** click here

For **Europe, Middle East, Africa (EMEA)**

If you do not have a HP Student ID, please complete the online HP student ID request form via the above link

If you would like to recover your HP Student ID in EMEA, please use this [link](#):

For **Japan** click here

For more HP Certified Professional program information, please visit our website:www.hp.com/go/certification

How to sign in

Go to:

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Region	Location
Americas	http://ibt.prometric.com/hponline-americas

- I. Click on [Secure Sign-In \(uses SSL encryption\)](#)
- II. At the **login** screen, enter your "**Username**" and "**Password**" and click **Sign In**

Previous Visitors (Secure Sign-in)

Username

Password

(Username and password are not case sensitive)

[Recover your Username and/or password](#)

- III. At the **Welcome Screen**, click **Continue**
- IV. At the **Update My Information Screen**, please validate your account information and click **Continue**



Update My Information

Please update the form below with your user account information.

Fields marked with ***** are mandatory.

Include your e-mail address if you have one. Your test results and other system messages (such as forgotten username and password requests) are sent to this email address.

Important Note: If you received an error message "**The system was not able to validate your information**", please check and make sure the **HP Student ID** and **Last Name** you have entered matches the information HP has on file.

You should now be at the Candidate Menu.

How to take an exam

- I. Click on **Take Test**
- II. At the "**Select a Test Sponsor (or submit keycode)**" screen, under the "**Public Tests**" box, select "**HP2 HP Certified Professional Exams – XXXX**" (Where XXXX = Americas, EMEA, AP and Japan) and click **Submit**

Public Tests

Select the Sponsor of the Public Test desired:

HP Mobile Conference Testing - Americas



HP Mobile Conference Testing - Americas

HP2 - HP Certified Professional Exams - Americas

Submit

- III. A list of the exams will be displayed, select the desired exam by clicking on the exam link.

Other Tests

-  [HP0 - 760-NonStop Kernel Advanced \(Level 2\) - English \(US\)](#) - \$100.00 USD
-  [HP1 - 787-NonStop Advanced Application Development - English \(US\)](#) - Free

- IV. At the **Step 3: Confirm Test Selection** screen, click **Take This Test**
- V. At the **Step 5: Promotions/Vouchers** screen, if you have a promotion code or voucher for this test and would like to use it, please enter it now. Otherwise, leave the field blank and press **Continue** to proceed to the payment screen.
- VI. At the **Information** screen, click **Begin Test**

Important Note: You must not close your browser window during an exam. Should you be disconnected or lose your internet connection, the test timer will continue to run. Quickly log back into the system and choose "Resume Test" from the candidate menu. (Once the allotted test time is gone, the test will automatically be submitted for scoring.)